

### Centre universitaire de santé McGill McGill University Health Centre

Les meilleurs soins pour la vie The Best Care for Life

# **REPORT AND ANALYSIS**

# WORK-RELATED INCIDENT/ACCIDENT AND OCCUPATIONAL DISEASE

# OCCUPATIONAL HEALTH AND SAFETY DEPARTMENT

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## **Summary of Instructions**

This form must be completed by MUHC employees for all work-related incidents or accidents, and occupational diseases.

#### DEFINITIONS

- INCIDENT: An unforeseen and sudden event that, in other circumstances, could have consequences such as injury to a hospital worker or to property damages.
- ACCIDENT: An unforeseen and sudden event that occurred in the workplace, for which the consequences include injury to a hospital worker or to property damages.
- THE EMPLOYEE'S OBLIGATION IS TO IMMEDIATELY INFORM HIS OR HER SUPERVISOR OF THE EVENT AND TO COMPLETE THE INCIDENT / ACCIDENT REPORT (PAGE 1 - SECTION A, B, C, D) WITH THE ASSISTANCE OF THE SUPERVISOR.
- THE SUPERVISOR ENSURES A FOLLOW-UP OF THE EVENT AND COMPLETES PAGE 2 "ANALYSIS OF THE CAUSES OF THE INCIDENT / ACCIDENT AND PLAN OF ACTION".

IF THE EMPLOYEE CANNOT BE PRESENT FOR MEDI-

CAL REASONS, THE SUPERVISOR MAY COMPLETE

THE REPORT TO THE BEST OF HIS ABILITIES AND

FOLLOW THROUGH USING THE SAME PROCEDURE.

THE EMPLOYEE'S VERSION MAY BE RECEIVED AT A

LATER DATE AND ANNEXED TO THE "ANALYSIS OF

THE CAUSES OF THE INCIDENT / ACCIDENT AND

PLAN OF ACTION" SECTION, PAGE 2.

#### PROCEDURE

- ONCE PAGE 1 SECTIONS A, B, C, AND D ARE COMPLETED - THE REPORT MUST BE SIGNED BY THE EMPLOYEE AND THE SUPERVISOR WHO WILL THEN FORWARD THE DOC-UMENT AS FOLLOWS:
  - The white copy must be sent to the department of Occupational Health and Safety within 24 hours of the event.
  - The yellow copy remains with the employee.
  - The pink copy is for the supervisor.

### SECTION A (PAGE 1/3)

**IDENTIFICATION: COMPLETE PERSONAL INFORMATION** 

#### **SECTION B**

DATE OF EVENT: INDICATE THE DATE AND PRECISE TIME THE EVENT TOOK PLACE WORK SHIFT: INDICATE THE SHIFT AS WRITTEN ON THE WORK SCHEDULE

#### NATURE OF INJURY

EXAMPLES:

- Allergic reaction
- Anxiety, stress
- Burn
- Conjunctivitis
- Cut, laceration, wound
- Discal hernia
- Fracture
- Inflammation, swelling
- Injury or trauma
- Intoxication
- Pain
- Perforation, prick
- Strain, sprain, tear Superficial contusion
- Viral infection

#### **INJURED BODY PART EXAMPLES:**

- Head Shoulder
- Eye Chest Nose
- Respiratory Mouth system
  - Arm
  - Elbow
  - Cervical Hand
  - Knee - Dorso-
  - Ankle cervical
  - Foot - Dorsal
  - Dorso-

Neck

Back:

- lumbar
- Lumbar
- Соссух

#### **CAUSE OF INJURY EXAMPLES:**

- Chemical products
  - Containers
  - Floors, hallways, surfaces, structures
  - Furniture
  - Infectious or parasitic agent
  - Medical or surgical instruments
  - Person other than injured worker
  - Tools, instruments and materials

#### TYPE OF CONTACT EXAMPLES:

 Aggression by patient, visitor Allergic reaction

WITH THE PREVENTION OF SIMILAR CASES BEING

THE OBJECTIVE, THE SUPERVISOR HAS THE OBLIGA-

TION TO FOLLOW-UP ON THE EVENT AND TO COM-PLETE PAGE 2, "ANALYSIS OF THE CAUSES OF THE

INCIDENT / ACCIDENT AND PLAN OF ACTION". THE

INFORMATION MUST BE SIGNED AND SENT TO THE

OCCUPATIONAL HEALTH AND SAFETY DEPARTMENT

WITHIN 5 DAYS OF THE EVENT.

- Climbing up or down stairs
- Contact with infectious agent
- Cut, scratch, burn
- Fall
- Hit or crushed by object
- Lifting or dropping something heavy
- Prick, bite
- Repositioning patient in bed/chair
- Slip on surface, trip
- Transferring patient from chair/bed

#### EXECUTED TASKS(S)...

• The employee indicates exactly what tasks he was doing at the moment of the incident / accident (ex. cutting vegetables, helping patient to...)

#### FREQUENCY OF EXECUTED TASKS(S)

Define the frequency (ex. ten times/hour, once/day, once/month...)

#### **SECTION C**

DESCRIBE THE INCIDENT / ACCIDENT WITH THE MOST OBJECTIVITY POSSIBLE BY AVOIDING PERSONAL COMMENTS OR HASTY CONCLUSIONS (Employee's version of the event answering the following questions: Who, What, When, Where and How).

#### SECTION D

STATE YOUR SUGGESTIONS TO HELP AVOID SIMILAR ACCIDENTAL EVENTS FROM RECURRING.

#### ANALYSIS OF THE CAUSES OF THE INCIDENT / ACCIDENT (PAGE 2/3)

Indicate the immediate causes in the left side of the table and establish the associated fundamental causes. The key to success is to ask "why" until the fundamental causes are established for each of the immediate causes. This step will also facilitate the elaboration of the corrective measures and the plan of action.

#### PLAN OF ACTION

Please indicate all corrective measures taken and applied in order to correct the immediate causes. When possible, the corrective measures should aim to eliminate the fundamental causes and establish a new course of action

IF YOU NEED ANY ADDITIONAL INFORMATION, PLEASE DO NOT HESITATE TO CONTACT THE OCCUPATIONAL HEALTH AND SAFETY DEPARTMENT. PLEASE NOTE : IN ORDER TO SIMPLIFY THE TEXT, THE MASCULINE INCLUDES THE FEMININE.



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**Occupational Health and Safety** 

### Work-Related Incident / Accident and Occupational Disease Report

#### A) Identification of Injured Employee

Family Name			Given Name Er at Birth N				Employee No.		
Job Title				Department Name					
Work Ext. No. Home Tel. No.			No.	1			Cell Te	I. No.	
E-mail Address	1					Hospit	al Site		
B) Identification of the in	ncider	nt / ac	cident						
Date of Event	Time		Date Declared Time Declared to			to :			
YYYY MM DD	:	AM	ΥΥΥΥ	MM DD		:	AM		
	:	PM				:	PM		Extension:
Work Shift From To (hr) :	:		Overtime	Yes	No			No. of co days wor	nsecutive ked :
Nature of injury :									
Injured body part :									Right Left
Cause of injury :									
Type of contact :									
Task being done at the moment of the eve	ent :								Front Back
Frequency of task executed by the worker :			Exact location the event took						
Witness(es)			Telephone num	nber(s)					
									HEALTH ALATH
Consequences of the Event									
Work shift completed ? Yes No If no, specify :									
Loss of time ? Yes No If yes, specify :									
Sought medical attention ? Yes No If yes, specify where :									
Injury to anyone else ? Yes No If yes, specify :									
Property damages ? Yes No If yes, specify :					If applicable, indicate site of pain				
Risk still present ?   Yes   No   If yes, specify :					or of injury				
C) Description of the inc	ident	/ accie		Employee's version of 1 WHO; WHAT; WHEN; V					

#### D) What are your suggestions to help avoid similar accidental events from reccurring?

EMPLOYEE		IMMEDIATE SUPERVISOR	
Name :		Name :	
Signature :		Signature :	CONTINUED ON THE BACK 🕨
Date :	Extension :	Date :	Extension :

▶▶ IMPORTANT: THE IMMEDIATE SUPERVISOR SENDS THE REPORT ACCORDING TO THE ESTABLISHED PROCEDURES FROM THE SUMMARY OF INSTRUCTIONS ◀◀

#### ► ► TO BE COMPLETED BY IMMEDIATE SUPERVISOR ◀◀

Name of employee	Date of the Event Y Y Y / M M / D D
Incident / Accident Cause Analysis	YYYY/MM/DD
Immediate Causes (Please complete the appropriate sections)	Fundamental Causes (All immediate causes originating from one or more FUNDAMENTAL CAUSES) >> Describe each cause while asking the question why <<
1 PROCEDURES Were procedures created for a secure use, were these known and were they followed? PLEASE DESCRIBE.	What may have contributed to the deficiency? (ex. lack of preventative care, inadequate repairs, inadequate criteria of purchase, wrongful standard of use). <b>PLEASE DESCRIBE.</b>
Not applicable	
2 EQUIPMENT/MATERIALS Was the equipment defective, inappropriate, unguarded? PLEASE DESCRIBE.	What led to this deficiency ? (ex. problems with preventative or reparative maintenance, purchasing criteria, handling/use policies). <b>PLEASE DESCRIBE.</b>
Not applicable	
3 WORKPLACE CONDITIONS What are the conditions that may have contributed to the event ? (ex. congestion, inadequate protective equipment). PLEASE DESCRIBE.	Why were these conditions present? (ex. absence of standards, inadequate inspection of environment). <b>PLEASE DESCRIBE.</b>
Not applicable	
4 PEOPLE FACTORS Was the employee aware of the procedures, was he or she attentive? PLEASE DESCRIBE.	What may have contributed to this unsafe behaviour? (ex. lack of training/orientation, inadequate sensitivity to health and safety matters). <b>PLEASE DESCRIBE.</b>
Not applicable	
5 TIME Was the employee rushing to complete the task in the allotted time? Was he affected by variations to his work shifts? PLEASE DESCRIBE.	What contributed to these factors? (ex. inadequate organization of chores, lack of per- sonnel). <b>PLEASE DESCRIBE.</b>
Not applicable	

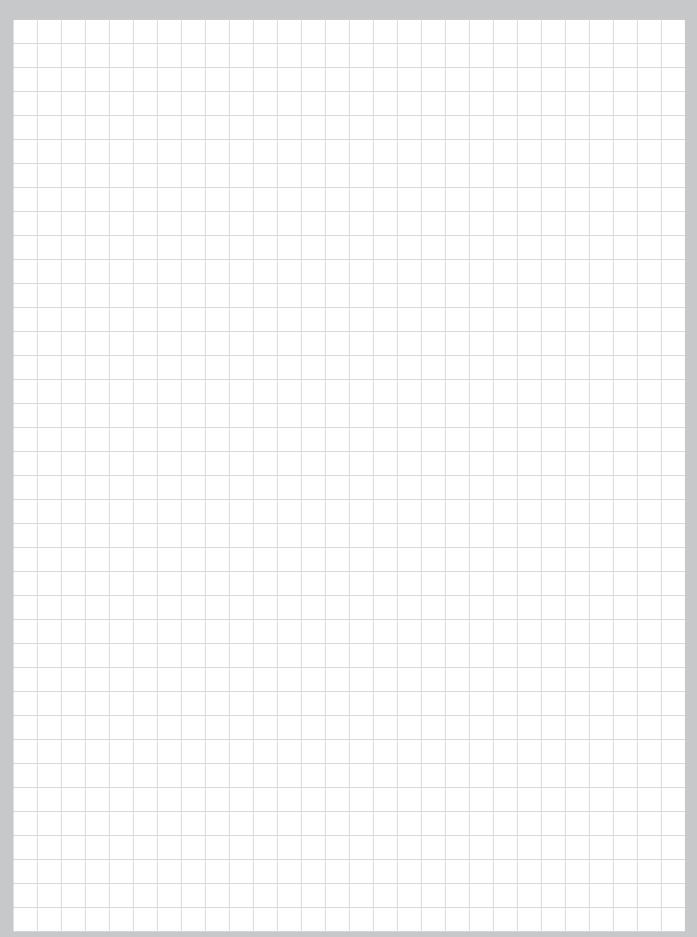
### **Plan of Action**

The goals of the corrective measures are to eliminate the fundamental causes that provoked the incident / accident.

Corrective measure(s) taken/ to be taken	By whom	Date completed YYYY/MM/DD	<b>Comments</b> (if not completed, please indicate why)
1			
2			
3			
4			
5			

SUPERVISOR					
		RESERVED FOR OCCUPATIONAL HE	ALTH AND SAFETY DEPARTMENT		
Name :		Prevention Sector	SISST		
Date :	Extension :	Attendance Management Sector			

### You may use this page for a rough draft or to draw a diagram of the incident / accident site.



0.25 inches